



TRAINING & TECHNICAL ASSISTANCE SERVICES

For eligible water and wastewater systems.

FREE SERVICES FOR ELIGIBLE WATER AND WASTEWATER SYSTEMS

California Rural Water Association (CRWA) has developed some specific Technical Assistance Priorities (TAP's) that eligible public water and wastewater systems boards, management, and operations staff can request for assistance. CRWA water and wastewater field staff that currently travel throughout the state will be able to facilitate and/or provide the following range of services. Please feel free to contact the office or your area TA provider for assistance. These services are provided at no cost. Requests for assistance will be addressed on a first come first served basis with systems in threat of a public health or non-compliance issue being given priority.

MENU OF SERVICES



Leak Detection

Leak Detections services will be conducted by one or more members of our staff with multiple years of experience. Services will assist a system's effort to comply with water accountability standards and/or to locate suspected leaks that aren't easy to identify. Our leak team utilizes the latest in leak correlation equipment technology.



MHI Studies

Median Household Income (MHI) studies will be provided by a combination of experienced administrative and field staff. These studies are done on an as needed basis to dispute county wide MHI numbers in an effort for a system or utility to better qualify for a state or federal grant and loan programs.



Individualized Operations (Staff) Training

This type of training can be done specifically to the operations of a given facility, preparation for certification exams, general staff operations training, Standard Operations Procedures (SOP) development and staff training.



Course Training Request

Eligible utilities can request a specific training course at their site on topics from a list of training classes provided by the CRWA training coordinators. The utility requesting formal training must provide the site, promote the training to other local utilities and ensure/guarantee a minimum of 8-10 attendees from at least 3 different systems in the area.



Rate Studies & Prop 218 Assistance

CRWA's team will assist utilities with rate studies and the Prop 218 process. CRWA will work with utilities on rate analysis and specific Prop 218 information and procedures to ensure compliance with the process of a rate increase in your utility.



GIS Mapping

CRWA field staff can assist with the development of GIS mapping for your system. Field staff will work with system operations staff to locate and map your infrastructure.



Water and Wastewater Facility Assessments

CRWA field staff will conduct an on-site visit to assist with treatment facility operational challenges, provide resources and recommendations to address operational challenges in treatment facilities, distribution, and collection systems.

CONTACT US TODAY!



TF: 1.800.833.0322
P: 916.553.4900
E: info@calruralwater.org
www.calruralwater.org